



Specification

ESET PROTECT Complete + Elite MSP Anti-Virus solution for the college

Details:

Quantity:

- **ESPC-MSP: ESET PROTECT Complete MSP**
1400
Managed Service
License Term: 3 years
Includes: Management Console, Endpoint Protection,
File/Server Security, Full Disk Encryption, Advanced
Threat Defense, Mail Security, Cloud App Protection
- **ESP-MSP-ELT: ESET Protect Elite MSP** 10
Managed Service
License Term: 3 years
Includes: Management Console, Modern Endpoint Protection, File/Server Security,
Mobile Threat Defense, Advanced Threat Defense, Full Disk Encryption, Extended
Detection & Response, Cloud App Protection, Mail Server Security, Vulnerability &
Patch Management, Multi-Factor Authentication

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FUNCTIONALITY CRITERIA

Only bidders who score 70% or more will be evaluated further and move to the next stage.

2. FUNCTIONALITY CRITERIA	POINTS ALLOCATED
MANUFACTURER AUTHORISATION / PARTNER STATUS Provide proof that the bidder is an authorised manufacturer partner, distributor, reseller or accredited supplier of the proposed Antivirus Solution. • Manufacturer Platinum/Gold Partner = 30 Points • Authorised Partner = 25 Points • Authorised Reseller = 20 Points • No Proof Submitted = 0 Points	30
PRODUCT COMPLIANCE WITH TECHNICAL SPECIFICATIONS Submit official manufacturer datasheets demonstrating compliance with all minimum EMC technical specifications, including real-time protection, malware detection, scheduled scanning, Windows 10 and above support, AES-256 encryption, reporting, logging and role-based access control. • Meets 100% of Specifications = 35 Points • Meets 90–99% of Specifications = 25 Points • Meets 80–89% of Specifications = 15 Points • Meets Less than 80% = 0 Points	35
CONTACTABLE REFERENCES Reference letters for similar Antivirus, Endpoint Protection or Cybersecurity deployments completed within the last 6 years.	20

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• 4 or More Letters = 20 Points • 3 Letters = 15 Points • 2 Letters = 10 Points • 1 Letter = 5 Points • No Letters = 0 Points	
AFTER-SALES SUPPORT, IMPLEMENTATION & SLA Provide proof of implementation capability, technical support structure, software updates, incident response and Service Level Agreement (SLA). • Local Support Office + SLA + Certified Engineers = 15 Points • Regional Support + SLA = 10 Points • Remote Support + SLA = 5 Points • No Support Structure = 0 Points	15
TOTAL POINTS	100
MINIMUM FUNCTIONALITY THRESHOLD	70

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